



# COMP 330 Software Engineering

Professor Honig

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## What is a requirement?



- It may range from a high-level abstract statement of a service or of a system constraint to a detailed mathematical functional specification
- This is inevitable as requirements may serve a dual function
  - May be the basis for a bid for a contract - therefore must be open to interpretation
  - May be the basis for the contract itself - therefore must be defined in detail
  - Both these statements may be called requirements



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## Capturing the requirements



- Requirement: a feature of the system or a description of something the system is capable of doing in order to fulfill the system's purpose
- Three kinds of requirements:
  - those that absolutely must be met
  - those that are highly desirable but not necessary
  - those that are possible but could be eliminated

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## Requirements documents



- **Requirements definition:** complete listing of what the customer expects the system to do
- **Requirements specification:** restates the definition in technical terms so that the designer can start on the design
- **Configuration management:** supports direct correspondence between the two documents

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## Requirements documentation



- **Requirements definition document: what the customer wants**
  - general purpose
  - background and objectives of system
  - description of customer-suggested approach
  - detailed characteristics
  - operational environment
- **Requirements specification document: what the designers need to know**

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## Configuration management



- **Set of procedures that track**
  - requirements that define what the system should do
  - design modules that are generated from requirements
  - program code that implements the design
  - tests that verify the functionality of the system
  - documents that describe the system

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## Dr. Honig's Requirements Rules



- **The minimum you need for acceptable requirements**
  1. A numbered set of requirements
  2. Each individual requirement small and specific
  3. Identify Functional and Non Functional Requirements
  4. Identify Mandatory and Optional Requirements

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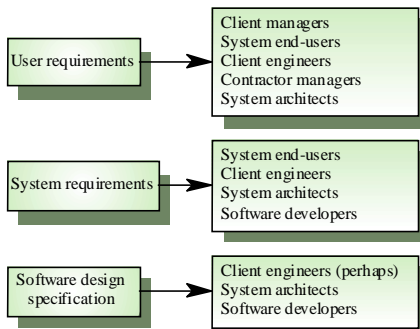
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## Requirements readers



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## Traditional Mismatch...a problem



<i>How developers see users</i>	<i>How users see developers</i>
Users don't know what they want. Users can't articulate what they want.	Developers don't understand operational needs. Developers place too much emphasis on technicalities. Developers try to tell us how to do our jobs.
Users have too many needs that are politically motivated. Users want everything right now.	Developers can't translate clearly-stated needs into a successful system. Developers say no all the time.
Users can't prioritize needs.	Developers are always over budget. Developers are always late.
Users refuse to take responsibility for the system. Users are unable to provide a usable statement of needs.	Developers ask users for time and effort, even to the detriment of the users' important primary duties. Developers set unrealistic standards for requirements definition. Developers are unable to respond quickly to legitimately changing needs.
Users are not committed to system development projects. Users are unwilling to compromise.	
Users can't remain on schedule.	

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## Functional vs. non-functional requirements



- **Functional:** describes an interaction between the system and its environment
- **Examples:**
  - System shall communicate with external system X.
  - What conditions must be met for a message to be sent
- **Non-functional:** describes a restriction or constraint that limits our choices for constructing a solution
- **Examples:**
  - Paychecks distributed no more than 4 hours after initial data are read.
  - System limits access to senior managers.

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## Types of requirements



- Physical environment
- Interfaces
- Users and human factors
- Functionality
- Documentation
- Data
- Resources
- Security
- Quality assurance

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## Characteristics of requirements



- Are they correct?
- Are they consistent?
- Are they complete?
- Are they realistic?
- Does each describe something the customer needs?
- Are they verifiable?
- Are they traceable?

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## Problems with NL specification



- **Ambiguity**
  - The readers and writers of the requirement must interpret the same words in the same way. NL is naturally ambiguous so this is very difficult
- **Over-flexibility**
  - The same thing may be said in a number of different ways in the specification
- **Lack of modularisation**
  - NL structures are inadequate to structure system requirements

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## Static descriptions of requirements



- **Indirect reference**
  - Example: k equations in n unknowns
- **Recurrence relations**
  - Example:  $F(0)=1$ ;  $F(1)=1$ ;  $F(n+1)=F(n)+F(n-1)$
- **Axiomatic definition**
- **Expression as a language**
  - Example: Backus-Naur form

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<condition> ::= <bool-term> | <bool-term> or <condition>
<bool-term> ::= <bool-factor> | <bool-factor> and <bool-term>
term
<bool-factor> ::= <expr> <rel-op> <expr> | (<condition>)
<rel-op> ::= < | ≤ | = | ≥ | > | < >
<expr> ::= <term> | <expr> <addop> <term> | <addop>
    <expr>
<term> ::= <factor> | <term> <mpyop> <factor>
<factor> ::= <scaled-expr> | <primary>
<scaled-expr> ::= (<expr>) <scale> | <number> <scale>
<primary> ::= (<expr>) <regname> | <number> | <func>
    (<expr>)
<number> ::= <integer> | <integer> . | . <integer> |
    <integer> . <integer>
<regname> ::= $ <regchar> | <regname> <regchar>
<integer> ::= <digit> | <digit> <integer>
<regchar> ::= <digit> | <letter> | <underscore>
<addop> ::= + | -
<digit> ::= 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9
<func> ::= abs | trunc
<letter> ::= A | a | B | b | C | c | D | d | E | e |
    . . . | Y | y | Z | z
<mpyop> ::= * | / | mod
<scale> ::= c | d | h | i | l | P | p | q | t | v
<underscore> ::= _ (ASCII character 95)
    
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## Object-oriented specifications



- Each entity in the system is an object.
- A method or operation is an action that can be performed directly by the object or can happen to the object.
- Encapsulation: the methods form a protective boundary around an object.
- Class hierarchies of objects encourage inheritance.
- Polymorphism: same method for different objects, each with different behavior

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## Guidelines for writing requirements



- Invent a standard format and use it for all requirements
- Use language in a consistent way. Use shall for mandatory requirements, should for desirable requirements
- Use text highlighting to identify key parts of the requirement
- Avoid the use of computer jargon

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## Requirements document structure



- Introduction
- Glossary
- User requirements definition
- System architecture
- System requirements specification
- System models
- System evolution
- Appendices
- Index



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## Key points



- Requirements set out what the system should do and define constraints on its operation and implementation
- Functional requirements set out services the system should provide
- Non-functional requirements constrain the system being developed or the development process
- User requirements are high-level statements of what the system should do

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## Key points



- User requirements should be written in natural language, tables and diagrams
- System requirements are intended to communicate the functions that the system should provide
- System requirements may be written in structured natural language, a PDL or in a formal language
- A software requirements document is an agreed statement of the system requirements

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## Requirements Engineering Processes



Processes used to discover,  
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system requirements

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## Objectives



- To describe the principal requirements engineering activities
- To introduce techniques for requirements elicitation and analysis
- To describe requirements validation
- To discuss the role of requirements management in support of other requirements engineering processes

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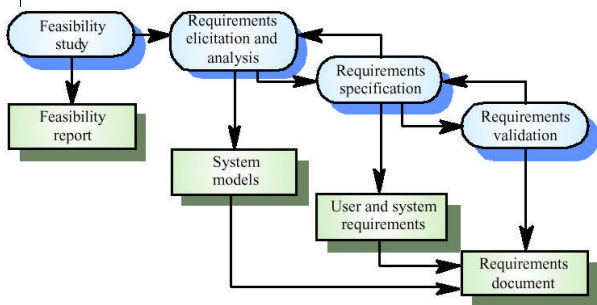
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## The requirements engineering process



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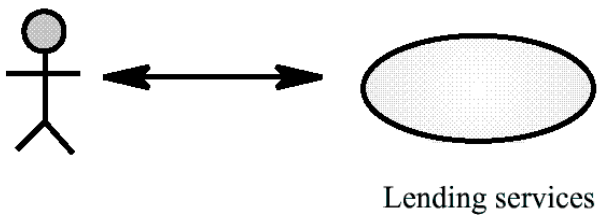
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## Lending use-case



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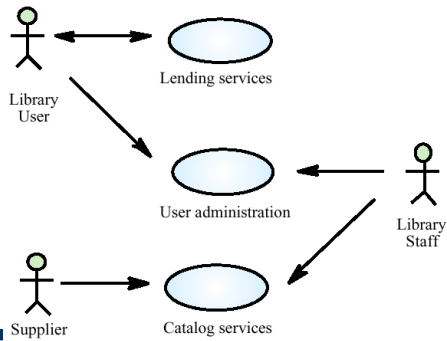
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## Library use-cases



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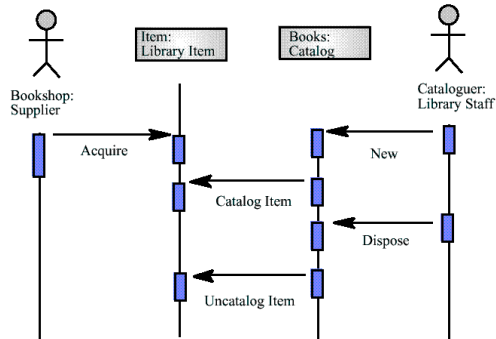
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## Catalogue management



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